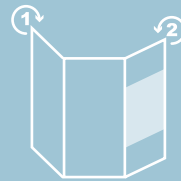


do & dont's

- **DO** place mats and throw rugs at doorways, exteriors and interiors to help prevent the tracking of grit, dirt and sand.
- **DO** put plastic or fabric-faced glides under the legs of furniture to prevent scuffing and scratching to the wood floors.
- **DO** remember that cleats, sports shoes and high heels can dent any floor surface.
- **DO** place an area rug in front of the kitchen sink to catch water.
- **DON'T** move heavy furniture without protecting wood flooring by slipping a piece of cloth or pile under the legs or covering each leg.
- **DON'T** ever wet-mop a wood floor; standing water can dull the finish, damage the wood and leave a discoloring residue.

Warranty coverage may be lost due to failure to strictly follow all cleaning and maintenance guide and/or the use of improper materials or tools. See Urbanfloor Warranty Information for information on warranty.

READ ALL INSTRUCTIONS CAREFULLY!



 **URBANFLOOR™**

urbanfloor.com



Questions or concerns?

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Compiled by Urbanfloor Technical Department
Based on NWFA Guidelines and other sources.

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cleaning and maintenance

cleaning

Hardwood floors are easy to clean and maintain:

- Sweep, vacuum or dust mop
- Clean spills with cloth, paper towel or napkins
- Maintain with a leading brand of prefinished hardwood floor cleaner*

wood floor care

Do Not Damp Mop

Caution: Water and wood floors do not mix! Use only the cleaning products recommended by the manufacturer of your hardwood floor*.

Vacuum Regularly

Small stones, mud and gritty dirt tracked in from outdoors can scratch your wood floor's finish. You can reduce wear and tear by placing long-bristled welcome mats at all outside entrances that allow people to wipe their feet before walking on the floors. Also vacuum using a soft bristle-brush attachment.

Use Proper Chair Glides

Narrow wheels, sharp wooden legs or metal furniture legs can scratch and dent hardwood floors. Floor protectors are an inexpensive way to protect your hardwood floor investment. Any furniture that rests directly on a hardwood floor should have felt protectors, or furniture coasters under each of its feet. For extremely heavy objects such as piano, use wide, non-staining rubber cups.

Do Not Use Oil Soaps

Many over-the-counter oil-based soaps and wax-based cleaning products that may damage or dull the finish of your wood floor. Use only the cleaning products recommended by the manufacturer of your hardwood flooring*.

Never Wax a Urethane Floor

If your hardwood floor has a polyurethane finish such as Urbanfloor products, never use a paste wax on the floor's surface. A paste wax may form a sticky film on your floor and allow tracked-in dirt to stick to your wood finish. Polyurethane finishes will not adhere to any wax and adding a fresh coat of polyurethane to your floor is very difficult.

Wipe Spills Immediately

Whenever liquid spills onto your hardwood floor, use a slightly damp white cloth or paper towel to immediately clean up and dry the effected area. For more difficult spots, follow the cleaning procedures recommended by your floor's manufacturer.

Room Temperature and Relative Humidity

Maintain Relative humidity in the room/building between 30% to 50% year round. Proper use of a humidifier/de-humidifier is recommended. Keep room temperature within a range of 60° to 80° F year round.

Avoid Excessive Direct Sun Exposure

Direct sun exposure for extended period of time can dry and/or fade natural wood. Limit direct sun exposure by closing curtain and blinds during the day when possible.

**Urbanfloor recommends Bona® cleaning products. Bona (also known as BonaKemi®) is widely regarded as the best cleaning solution available. Visit their website: <http://www.bona.com/en/US/Care/> to find out more about their products.*

DISCLAIMER:

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